

Key Performance indicators review and targets 2017-18

Appendix 1

KPI Ref	Description	Target 2016/17	Q3 2016/17 Performance	Proposed Target 2017/18	Target changed Yes/No	Comments/justification for proposed target for 2017/18 and reasons for targeted reductions in performance
GOV004	What percentage of major planning applications were processed within 13 weeks or extension of time date?	90.00%	93.33%	90.00%	no	Target is sufficiently testing and increased workload anticipated
				Amber tolerance = 2.00% below target		
GOV005	What percentage of minor planning applications were processed within 8 weeks or extension of time date?	90.00%	92.11%	90.00%	no	Target is sufficiently testing and increased workload anticipated
				Amber tolerance = 2.00% below target		
GOV006	What percentage of other planning applications were processed within 8 weeks or extension of time date?	94.00%	95.43%	94.00%	no	Target is sufficiently testing and increased workload anticipated
				Amber tolerance = 2% below target		
GOV007	What percentage of planning applications recommended for refusal were overturned and granted permission following an appeal?	20.0%	27.1%	20.0%	no	Although challenging it is appropriate for the professional team to be set high standards
				Amber tolerance = 2.0% above target		

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GOV008	What percentage of planning applications, refused by members against a recommendation, were granted permission following an appeal?	50.0%	70.0%	50.0%	no	This is a reasonable target for Members applying the appropriate tests
				Amber tolerance = 5.0% above target		